



Laboratory Services – Policy Change Effective March 15, 2023

In accordance with Defense Health Agency (DHA) policy, NMCP and its Branch Health Clinics, will no longer be authorized to accept and process laboratory orders from non-Military Treatment Facility (MTF) providers.

This change is part of a continued effort to support DHA's priorities and optimize communication between laboratory services and ordering providers.

If you have been given a lab order from a non-MTF provider, you may report to a TRICARE approved laboratory facility. Please ask your provider which TRICARE approved laboratory they would prefer you use. The following are some of our local, TRICARE approved network facilities:

- **Labcorp**
<https://www.labcorp.com/precheck>
 - Chesapeake: (757) 547-4892
 - Virginia Beach: (757) 464-2300
 - Hampton: (757) 838-9341
 - Newport News: (757) 873-1258
- **Quest Diagnostics**
<https://www.questdiagnostics.com/locations/search>
 - Norfolk: (757) 390-4414
 - Newport News: (757) 599-0799
- **Sentara**
<https://www.sentara.com/medicalservices/services/laboratory-services/locations-and-drawsites.aspx>
 - Hampton Roads: (757) 388-2030
 - Peninsula and Western Tidewater: (757) 736-7496
 - Northern Virginia: (703) 523-1560
 - Northeastern North Carolina: (252) 337-9220
- **New Town Diagnostic Center**
<https://www.sentara.com/hospitalslocations/locations/sentara-medical-group-diagnostic-centers/simple-locations/sentara-medical-group-diagnostic-center-new-town-williamsburg.aspx>
 - Williamsburg: (757) 984-6050
- **Children's Hospital of the King's Daughters (CHKD)**
<https://www.chkdc.org/our-services/specialty-care-and-programs/lab-x-ray-and-medical-tests/lab-services/>
 - Norfolk: (757) 668-9815
 - Newport News: (757) 668-6215 (Oyster Point) and (757) 668-4854 (Tech Center)
 - Virginia Beach: (757) 668-2737 (Concert Drive) and (757) 668-4676 (Loehmann's Plaza)
 - Suffolk: (757) 668-2185
 - Chesapeake: (757) 668-2358 (Oakbrooke) and (757) 668-4630 (Volvo)
- **Eastern Virginia Medical School (EVMS) Labs**
 - Norfolk: (757) 388-6200
- **Tidewater Physicians Multi-Specialty Group (TPMG) Central Laboratory**
<https://www.mytpmg.com/location/central-laboratory/>
 - Virginia Beach: (757) 706-3481
 - Williamsburg: (757) 707-3504
 - Hampton: (757) 504-1170
 - Newport News: (757) 873-1258

TRICARE Prime Beneficiaries:

- You will not incur a co-payment charge for use of a TRICARE approved network facility.
- If you wish to have your labs performed at an MTF, simply report to your MTF Primary Care Manager (PCM) for him/her to submit the order.

TRICARE Select Beneficiaries:

- You will not incur a co-payment charge for use of a TRICARE approved network facility.
- You may incur a co-payment charge if you utilize a non-network facility.

TRICARE For Life Beneficiaries:

- You may incur a co-payment charge. Please discuss with your PCM.

We apologize for any inconvenience this may cause and appreciate your understanding as we implement these changes in efforts to reduce your wait time at the lab and deliver prompt lab results to your health care team.