



## HERE'S HOW **CARE COMPANION** BENEFITS PATIENTS AND CARE TEAMS

Care Companion is a clinically-intelligent automated chat capability that supports patients who are managing a variety of symptoms. Patients will be selected to participate in the initial four programs: Diabetes Type 2, Hypertension, Lifestyle Management, and Postpartum Care based on program-specific criteria.

### PATIENT BENEFITS



- **Provides 24/7 assistance** and can be used from any device that can open a web link with a web browser
- **Receive relevant information** specific to their unique health needs
- **Provides pertinent information** to care teams to monitor care and follow-up, if needed

### CARE TEAM BENEFITS



- **Streamlines** operational inefficiencies and **eliminates** unnecessary appointments
- **Reduces** resources needed to monitor patients post treatment and between visits
- **Reduces** overcrowding in emergency departments

For non-IT, non-urgent, and non-PII generalized feedback on My Military Health platforms, please contact us at: [MMH.feedback@amwell.com](mailto:MMH.feedback@amwell.com)